Kaspersky®
Internet
Security

Kaspersky®
Anti-Virus

KASPERSKY lab

Quick Start Guide

Thank you for choosing Kaspersky Lab to meet your Internet security needs. Please follow the easy steps included in this guide to begin using your software and start protecting your computer now!

Before Installation

- Check that your computer meets the software and hardware requirements specified on the outside of the box or in the **User Guide**. You can find an electronic version of the guide on the product CD.

  Note: Microsoft Windows 95/98/2000 are not supported.

- Close all open applications.
- Uninstall any firewall[1] or other anti-virus products installed on your computer.

  For Windows 7 and Vista

  Start –> Control Panel –> Program and Features

  For Windows XP

  Start –> Control Panel –> Add or Remove Programs or Uninstall a program

- **After removing any programs, you must restart your computer before continuing.**

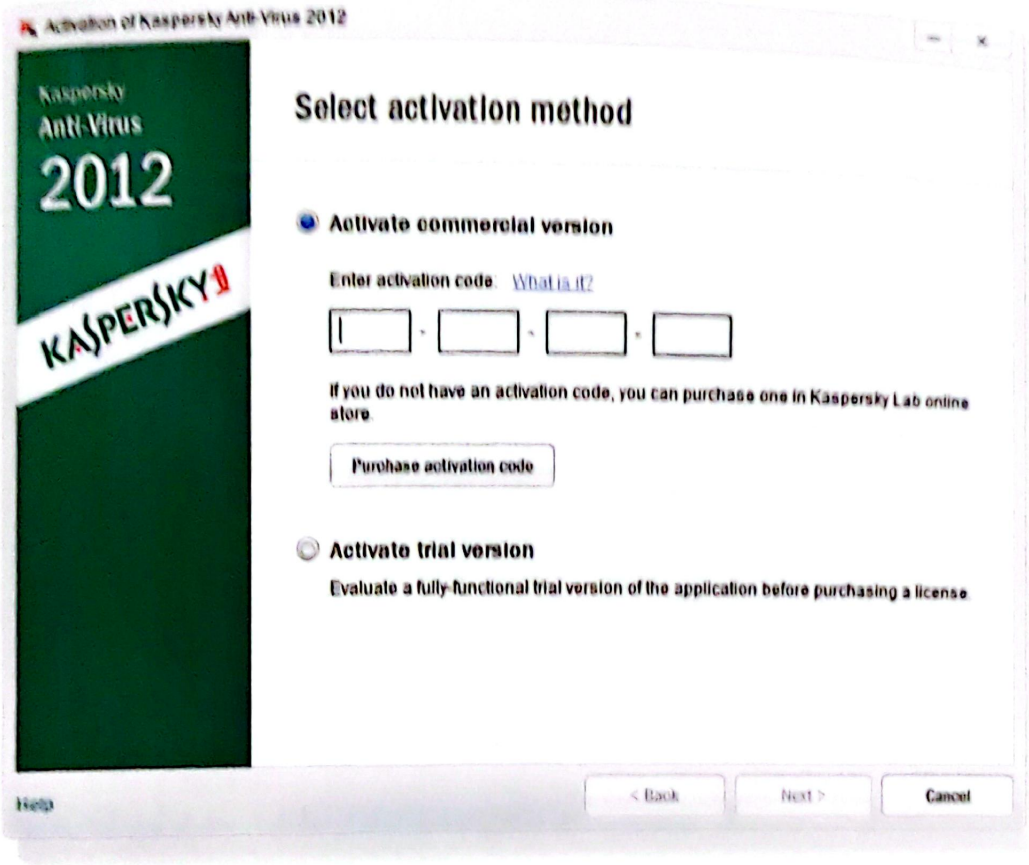
[1] Third-party firewalls only need to be uninstalled if you are planning to use the firewall included in Kaspersky Internet Security.

1 Installation

- Insert the product CD into your CD/DVD drive and press **Install Now** in the Product Installation Window.[2]
- Follow the **Setup Wizard** instructions.

2 Activation

- After the **Setup Wizard** functions are complete, the **Configuration Wizard** will ask you to activate the program. Activation is required for access to free technical support and all the program's features.


Activation of Kaspersky Anti-Virus 2012
Kaspersky
Anti-Virus
2012
KASPERSKY
Select activation method
Activate commercial version
Enter activation code: What is it?
If you do not have an activation code, you can purchase one in Kaspersky Lab online store.
Purchase activation code
Activate trial version
Evaluate a fully-functional trial version of the application before purchasing a license.
Help
< Back
Next >
Cancel

- Please note that an Internet connection and activation code are required for activation.
- Choose the **Activate Commercial License** option and enter the activation code in the appropriate field. The activation code can be found on the **Product Activation Card** inside the DVD case. It authorizes you to install the software on as many PCs as granted by your license. These installations need to be completed within 30 days of the first activation for you to benefit from the full license period for each PC.[3]
- Once the installation process is complete, you will be given the option to start the program immediately.

[3] To view information about your product license (license number and term), click the license link in the lower part of the main program window.

3 Setting Up and Getting Started

We recommend performing the following operations after the program has been installed and launched:

- Check that your computer is protected.
  The computer's protection status is indicated by the color of the horizontal band and light at the top of the program's main window:

  GREEN – the computer is protected

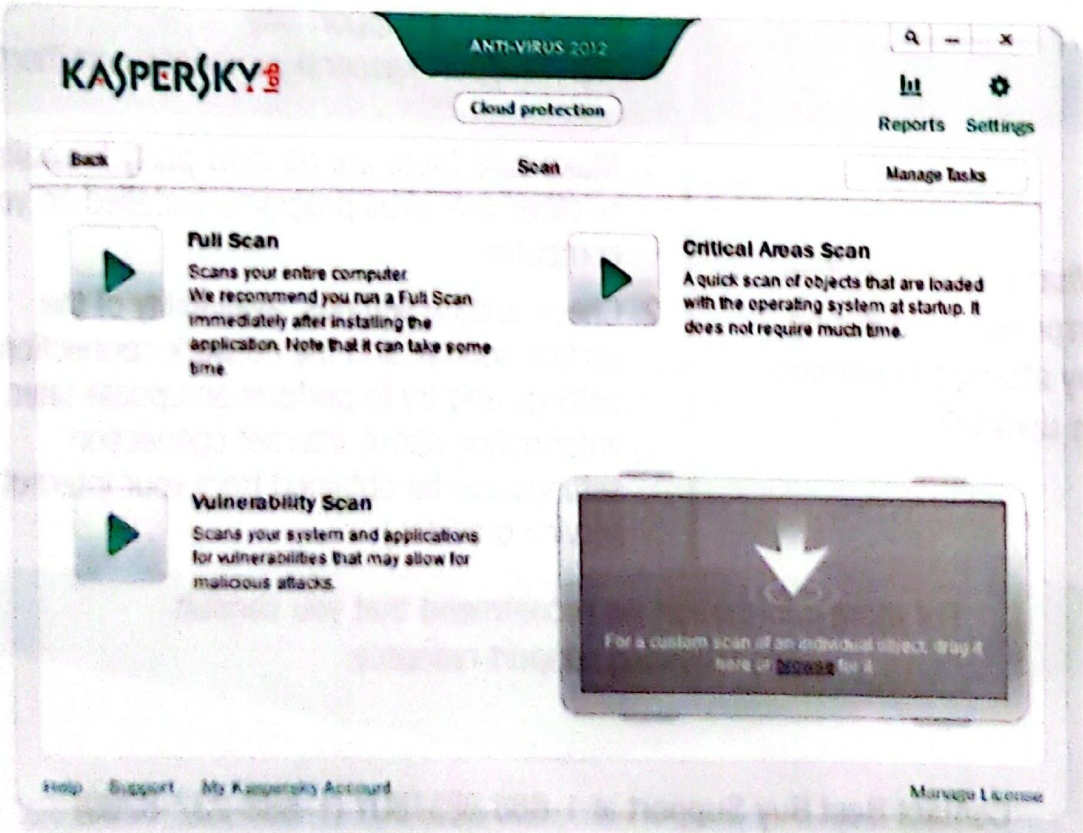
  YELLOW and **RED** – the computer is at risk

- Update the anti-malware databases.[4]

  To run updates, press **Run Update**, in the **Update** section of the main window.

- Scan your computer for viruses.

  Kaspersky recommends that you run a full scan of your computer. Press **Run Full Scan** in the **Scan** section of the main window.


KASPERSKY
ANTI-VIRUS 2012
Cloud protection
Reports
Settings
Back
Scan
Manage Tasks
Full Scan
Scans your entire computer.
We recommend you run a Full Scan immediately after installing the application. Note that it can take some time.
Critical Areas Scan
A quick scan of objects that are loaded with the operating system at startup. It does not require much time.
Vulnerability Scan
Scans your system and applications for vulnerabilities that may allow for malicious attacks.
Help
Support
My Kaspersky Account
Manage License

[4] You must be connected to the Internet to update your databases & program modules.

FAQ

Below you will find answers to the questions most frequently asked by users when activating and using the program.

Question/Issue	*Answer*
What should I do if an error occurs during the activation process?	1. Check that your computer has an Internet connection by trying to open a web page. 2. Make sure the system date is in the correct format and that it matches the current calendar date.
What do I do if I attempt to install Kaspersky 2012 and the installer notifies me that I have incompatible software?	1. If the installer requests to remove the incompatible software, please follow the onscreen directions to remove it automatically. 2. If automatic removal fails or Kaspersky still indicates the presence of incompatible software, you can request a removal utility from the software vendor. Also, several anti-virus removal utilities are available by searching our support site (http://support.kasperskyamericas.com/home)
What should I do if an error occurred during my attempt to perform an update?	1. Make sure there are no third-party firewalls or other anti-virus programs installed on your computer. 2. Check update settings, availability of the update source, and the network connection settings and try to perform an update later. (Information about Internet connection settings can be obtained from your Internet service provider.)

For more information we recommend that you consult the following support resource:

Contact Best Buy Support at 1-888 BESTBUY (1-888-237-8289) and ask for the Subscription Software Team.

Please have your BBY serial # available when you call.

This is located on the **Product Activation Card.**

Additional Product Features

Installation on a Netbook or a PC with no CD/DVD drive

Go to www.kaspersky.com/bestbuydownloads, and click on the **Download Now** button next to the product you have just purchased. When prompted, press **Run**, then follow the Setup Wizard and Configuration Wizard instructions as outlined in this guide.

Installation on an infected PC

If your PC is so infected that no software can be installed on it, Kaspersky will prompt you to download a proprietary tool to scan and eliminate all threats on your machine. You can then quickly and easily proceed with the product's installation to ensure your computer is protected.

Rescue Disk

If your PC is so severely damaged that you are unable to even start the product installation, you can use the product CD as a bootable Rescue Disk. You can then scan your PC, eliminate any infections, and proceed as normal with the product's installation.

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